Press release



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August 15, 2024

DUAL North America appoints Scott Noerr as CIO to drive technology initiatives

DUAL North America ("DUAL"), today announces the appointment of Scott Noerr as Chief Information Officer. In this new leadership role, Noerr will lead the team responsible for overseeing and enhancing the company's technology functions.

Noerr's primary focus will be on driving innovation and implementing advanced technology solutions to ensure seamless operation of critical systems that support DUAL's business goals. He will oversee the technology team, including the heads of production applications, technology research and development, and IT infrastructure and corporate applications. Noerr's appointment will be instrumental in shaping DUAL's technological future, promoting continuous improvement, and keeping the organization at the industry forefront.

John Johnson, CEO, DUAL North America, said: "Scott's addition to our leadership team marks a significant step forward for DUAL North America. His extensive experience and proven track record in formulating and executing comprehensive technology strategies will be invaluable as we continue to innovate and enhance our technology operations. Scott's leadership will ensure that our technology initiatives not only support, but also drive our vision and competitiveness in the marketplace. Staying at the forefront of our industry is a major component of our strategy, and Scott's expertise will be crucial as we work to achieve this goal."

Noerr brings extensive experience and a proven track record in driving innovation and implementing cutting-edge technology solutions across diverse organizational environments. His strategic expertise in technology governance, cross-functional collaboration, and visionary guidance will play a crucial role in advancing DUAL North America's technology initiatives to align with business goals. Noerrs' expertise will be pivotal in advancing DUAL North America's technological capabilities to enhance DUAL's competitiveness in the marketplace.

Scott Noerr, CIO, DUAL North America, added: "I am excited to join DUAL North America as Chief Information Officer. I look forward to working with the team to drive innovation and implement advanced technology solutions. Together, we will enhance DUAL's technological capabilities and ensure we continue to lead in the industry while delivering exceptional value to our clients."

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About DUAL North America, Inc

DUAL North America, Inc. is a leading Specialty Program Administrator offering Property, Casualty, Financial Lines, and Surety products through several specialized operating subsidiaries. DUAL currently has offices in 14 locations

Helping you do more



throughout North America that underwrite and manage unique insurance programs utilizing advanced technology and simplified distribution methods.

DUAL North America transacted over \$1.5bn in gross written premium in 2023 across over 45 insurance products. DUAL North America is a part of the DUAL Group. DUAL, the specialist underwriting arm of Howden Group, is one of the world's largest international underwriting agencies and one of Lloyd's largest international coverholders with operations in 21 countries and \$3.5bn GWP.

For more information, visit www.dualinsurance.com.

About Howden

Howden is a leading global insurance group with employee ownership at its heart. Founded in 1994, it provides insurance broking, reinsurance broking and underwriting services and solutions to clients ranging from individuals to the largest multinational companies.

The group operates in 55 countries across Europe, Africa, Asia, the Middle East, Latin America, the USA, Australia and New Zealand, employing 18,000 people and handling \$38bn of premium on behalf of clients.

For more information, please visit www.howdengroup.com and www.howdengroupholdings.com

Press Contact

Emily Gruber egruber@dualinsurance.com 973-631-7575 x 804